

CANDIDATE SPECIFICATION



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| JOB TITLE | Business Systems Developer / Technician |
| REPORTING TO | Business Systems Manager |
| DEPARTMENT/SUB DEPARTMENT | Systems / Business Systems |
| LOCATION | Southend-On-Sea |
| OVERALL PURPOSE | |
| <p>Under the direction of the Business Systems Manager provide support, development and maintenance for all critical Business Systems (including SAP, Intranet, HCM) and support the users of these systems with application issues.</p> <p>To provide assistance in the implementation of new modules or functions or these systems and assist in identifying areas where improvements can be made to the efficiency of these systems.</p> | |
| PRINCIPLE ACCOUNTABILITIES | |
| <ul style="list-style-type: none"> • Be an active member of the Business Systems Team and assist in the continual improvement of the department, • Assist with the installation, maintenance and upgrade of Business Systems including the implementation of additional modules / functions, • To perform any necessary development, configuration and monitoring of Business Systems along with the maintenance of user records / permissions and management of the output requirements of these systems, • To assist with providing suitable reporting tools to enable the business to analyze the information contained within Business Systems, • To assist in identifying improvements to business processes and implementing changes to Business Systems to reflect these, • Provide support, training and advice to users of Business Systems, • Assist IT with the maintenance, administration and monitoring of the servers associated with Business Systems, • Assist in the record keeping and management of license agreements associated with Business Systems. • Offer advice on technical specifications for new equipment to meet business requirements associated with Business Systems, • To assist in the maintenance of the security of the network and dealing with any security issues that arise. • Liaise with Business Systems Manager to identify training and development needs, • To help create and maintain a safe working environment and observe the published Health and Safety procedures, • Be an active member of the Business Systems Team and assist in the continual improvement of the department, • To travel to such places (both in and outside the UK) and in such manner as may be reasonably required, • Be available for work outside of contracted hours, when tasks require it or to deal with major incidents, • To carry out any other tasks where reasonable and relevant, when required. | |

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| QUALIFICATIONS | ESSENTIAL | DESIRABLE |
|---|-----------|-----------|
| Computer Science degree or similar – with a software development focus | | ✓ |
| EXPERIENCE/ SKILLS | ESSENTIAL | DESIRABLE |
| Minimum 2 years full time industry experience maintaining & developing software systems in production (preferably SAP ERP) using OOP – ABAP or any modern programming language such as C# or JAVA | | ✓ |
| Minimum 2 years experience of maintaining relational databases, preferably SQL | | ✓ |
| Good working knowledge of front end technologies such as JavaScript, CSS and HTML | | ✓ |
| Working knowledge of JavaScript frameworks such as jQuery, KnockoutJs, SAPUI5 | | ✓ |
| Working knowledge of .NET Entity Framework (Code first) | | ✓ |
| Working knowledge of Version control software (preferably Git) | | ✓ |
| Experience of a project lifecycle from development, through testing to integration | ✓ | |
| Good working knowledge of Microsoft Office including Word, Excel, Outlook | ✓ | |
| Ability to work independently while collaborating in a team environment | ✓ | |
| Ability to work under pressure and to tight deadlines | ✓ | |
| Ability to adapt as required to meet evolving business needs | ✓ | |
| PERSONAL SKILLS | ESSENTIAL | DESIRABLE |
| Team Player | ✓ | |
| Strong Work 'Can-do Ethic' | ✓ | |
| Exceptional at building relationships | ✓ | |
| Excellent Customer Service skills | ✓ | |
| Strong attention to detail and time management | ✓ | |
| Exceptional Planning and Organisation skills | ✓ | |
| High awareness of Productivity and Quality | ✓ | |
| Excellent Communication skills | ✓ | |
| Flexibility | ✓ | |
| Takes Responsibility for actions | ✓ | |
| Learn, Apply and Improve | ✓ | |